

PROGRAM STUDI DIII REKAM MEDIS DAN INFORMASI KESEHATAN  
UNIVERSITAS AWAL BROS

Karya Tulis Ilmiah (KTI), 2024

**REKAM MEDIS ELEKTRONIK (RME) SEBAGAI PENDUKUNG  
MANAJEMEN MUTU PELAYANAN PASIEN DI PUSKESMAS SUNGAI  
PANAS KOTA BATAM**

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IV + 86 Halaman + 2 Bagan + 10 Lampiran

**ABSTRAK**

**Latar Belakang :** implementasi RME terbukti meningkatkan efektivitas kerja pada unit rekam medis. Penggunaan RME telah membawa manfaat signifikan bagi institusi pelayanan kesehatan lainnya. Dengan pemanfaatan RME yang terintegrasi, proses pendaftaran sampai pemberian obat dapat terhubung sehingga memangkas waktu tunggu pasien. Pencarian data pasien menjadi lebih mudah dan cepat. Proses dari mendaftar sampai pulang menjadi jauh lebih cepat.

**Tujuan :** mengetahui implementasi RME yang dilakukan oleh Puskesmas Sungai Panas Kota Batam.

**Metode :** Metode penelitian yang dipakai di penelitian ini memakai metode deskriptif kuantitatif.

**Hasil :** Berdasarkan hasil wawancara pelaksanaan implementasi rekam medis elektronik sudah berjalan 100% di Puskesmas Sungai Panas pada awal tahun 2023 namun masih ada beberapa kendala seperti jaringan yang kadang gangguan serta jika terjadi pemadaman listrik yang membuat pelayanan jadi terhambat. Selain itu juga training khusus untuk penggunaan rekam medis elektronik diberikan hanya kepada petugas rekam medis, selanjutnya petugas rekam medis mensosialisasikan penggunaan rekam medis elektronik kepada seluruh petugas yang menggunakan rekam medis elektronik di Puskesmas Sungai Panas.

**Kesimpulan :** Penggunaan rekam medis elektronik di Puskesmas Sungai Panas sudah berjalan 100%, ada beberapa kendala dalam pengimplementasian RME seperti jaringan yang kadang gangguan serta jika terjadi pemadaman listrik yang membuat pelayanan jadi terhambat. Selain itu juga kurangnya training buat pengguna baru RME.

Kata Kunci : Rekam Medis Elektronik, Implementasi, efektivitas

Kepustakaan : 11 Buku (2010-2024) + 19 Jurnal

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***ELECTRONIC MEDICAL RECORDS (RME) AS SUPPORTING QUALITY  
MANAGEMENT OF PATIENT SERVICES AT SUNGAI PANAS HEALTH  
CENTER, BATAM CITY***

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IV + 86 Pages + 2 Charts + 10 Attachments

**ABSTRACT**

**Background:** RME implementation has been proven to increase work effectiveness in the medical records unit. The use of RME has brought significant benefits to other health care institutions. By utilizing integrated RME, the registration process to drug administration can be connected, thereby reducing patient waiting time. Searching patient data becomes easier and faster. The process from registering to leaving is much faster.

**Objective:** to find out about the implementation of RME carried out by the Sungai Panas Community Health Center, Batam City.

**Method:** The research method used in this research uses quantitative descriptive methods.

**Results:** Based on the results of interviews, the implementation of electronic medical records has been running 100% at the Sungai Panas Community Health Center at the beginning of 2023, however there are still several obstacles such as the network which sometimes has problems and if there is a power outage which makes services hampered. Apart from that, special training for the use of electronic medical records was given only to medical record officers, then medical record officers socialized the use of electronic medical records to all officers who use electronic medical records at the Sungai Panas Community Health Center.

**Conclusion:** The use of electronic medical records at the Sungai Panas Community Health Center has been running 100%, there are several obstacles in implementing RME such as the network which sometimes has problems and if there is a power outage which makes services hampered. Apart from that, there is also a lack of training for new RME users.

**Keywords** : Electronic Medical Records, Implementation, effectiveness

**Bibliography** : 11 Books (2010-2024) + 19 Journals